



UPSKILLED

Transcript of Units of Competency achieved and qualification awarded for

Evelyn Olivares

ID No. 1804104431

Parchment No. BSB50420_1804104431

BSB50420 Diploma of Leadership and Management

2nd December 2021

| Unit Code | Unit Name | Results |
|-----------|--|-----------------|
| BSBCMM511 | Communicate with influence | Credit Transfer |
| BSBPEF502 | Develop and use emotional intelligence | Credit Transfer |
| BSBLDR522 | Manage people performance | Credit Transfer |
| BSBTWK502 | Manage team effectiveness | Credit Transfer |
| BSBCRT511 | Develop critical thinking in others | Competent |
| BSBLDR523 | Lead and manage effective workplace relationships | Competent |
| BSBOPS504 | Manage business risk | Credit Transfer |
| BSBOPS502 | Manage business operational plans | Credit Transfer |
| BSBOPS505 | Manage organisational customer service | Credit Transfer |
| BSBTWK503 | Manage meetings | Credit Transfer |
| BSBINS501 | Implement information and knowledge management systems | Credit Transfer |
| BSBLDR602 | Provide leadership across the organisation | Credit Transfer |



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This is to certify that

Evelyn Olivares

ID No. 1804104431

has fulfilled the requirements for the

**Diploma of Leadership and
Management**

BSB50420

2nd December 2021

Issued without alteration or erasure

Parchment No. BSB50420_1804104431



Sadiq Merchant
Chief Executive Officer

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ABN 14 125 906 676 | RTO ID: 40374

