



# UPSKILLED

Transcript of Units of Competency achieved and qualification awarded for

## Evelyn Olivares

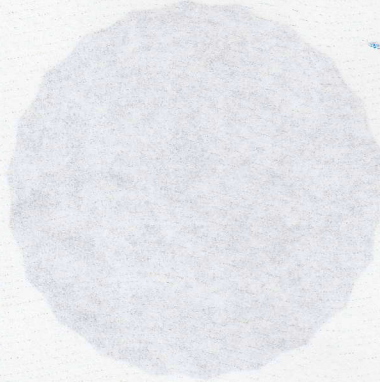
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### BSB51918 Diploma of Leadership and Management

24th February 2020

Unit Code	Unit Name	Results
BSBLDR513	Communicate with influence	Competent
BSBLDR511	Develop and use emotional intelligence	Competent
BSBWOR502	Lead and manage team effectiveness	Credit Transfer
BSBMGT517	Manage operational plan	Credit Transfer
BSBMGT502	Manage people performance	Credit Transfer
BSBCUS501	Manage quality customer service	Credit Transfer
BSBADM502	Manage meetings	Credit Transfer
BSBLDR502	Lead and manage effective workplace relationships	Credit Transfer
BSBWOR501	Manage personal work priorities and professional development	Credit Transfer
BSBPMG522	Undertake project work	Credit Transfer
BSBR5K501	Manage risk	Credit Transfer
BSBINM501	Manage an information or knowledge management system	Credit Transfer



	
RTO Number: 90003	
I confirm that this is a true and unaltered copy of the original document sighted by me.	
Signature: <u>F. Simon</u>	Date: <u>23/9/2020</u>
Name: <u>FRANCES SIMON</u>	
<input checked="" type="checkbox"/> Line Manager	<input type="checkbox"/> People & Safety Officer