

## UPSKILLED

Transcript of Units of Competency achieved and qualification awarded for

**Evelyn Olivares**

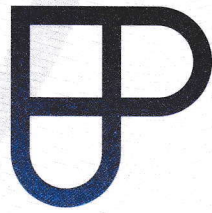
ID No. 1804104431

Parchment No. BSB50420\_1804104431

### **BSB50420 Diploma of Leadership and Management**

**2nd December 2021**

Unit Code	Unit Name	Results
BSBCMM511	Communicate with influence	Credit Transfer
BSBPEF502	Develop and use emotional intelligence	Credit Transfer
BSBLDR522	Manage people performance	Credit Transfer
BSBTWK502	Manage team effectiveness	Credit Transfer
BSBCRT511	Develop critical thinking in others	Competent
BSBLDR523	Lead and manage effective workplace relationships	Competent
BSBOPS504	Manage business risk	Credit Transfer
BSBOPS502	Manage business operational plans	Credit Transfer
BSBOPS505	Manage organisational customer service	Credit Transfer
BSBTWK503	Manage meetings	Credit Transfer
BSBINS501	Implement information and knowledge management systems	Credit Transfer
BSBLDR602	Provide leadership across the organisation	Credit Transfer



**UPSKILLED**

This is to certify that

**Evelyn Olivares**

ID No. 1804104431

has fulfilled the requirements for the

**Diploma of Leadership and  
Management**

BSB50420

**2nd December 2021**

Issued without alteration or erasure

Parchment No. BSB50420\_1804104431



Sadiq Merchant  
Chief Executive Officer

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